



## Eco Clean Pro - Privacy Policy

Effective Date: March 1, 2025

At Eco Clean Pro, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data.

### **1. Information We Collect**

We collect information you provide directly, including your name, phone number, email address, and service preferences. We may also collect information automatically, such as IP addresses and browser data when you visit our website.

### **2. Use of Information**

We use your information to:

- Schedule and confirm appointments
- Communicate service updates and payment notifications
- Process payments
- Improve our services
- Comply with legal obligations

### **3. Text Messaging**

By providing your phone number and opting in, you agree to receive text messages from Eco Clean Pro regarding your services. You can opt-out at any time by replying STOP.

### **4. Sharing of Information**

We do not sell or rent your personal data. We may share information with:

- Payment processors to complete transactions
- Service providers assisting with our operations (e.g., scheduling software)
- Legal authorities if required by law

### **5. Data Security**

We implement industry-standard security measures to protect your data. However, no system is 100% secure, so we cannot guarantee absolute protection.

### **6. Retention**

We retain your information as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, and resolve disputes.

### **7. Your Rights**

You have the right to access, correct, or delete your data. To exercise these rights, please contact us at [admin@ecleanpro.com](mailto:admin@ecleanpro.com).

### **8. Changes to Privacy Policy**

Eco Clean Pro reserves the right to modify this Privacy Policy at any time. Updates will be posted on our website with the effective date.

### **9. Contact**

For questions about this Privacy Policy, please contact us at [admin@ecleanpro.com](mailto:admin@ecleanpro.com).